

Dr PAA Wood & Partners

Patient Participation Group Meeting

Minutes of meeting

Wednesday 12th July 2017

Present: Ann Butler, Irene Sobek, Doreen Fisher, Eileen Pettit, Ian Pettit, Christine Parnham, Val Haylett, Melissa Casterton, Paul Houghton, Dr Robbie McDermott, Eddie van den Bron, Lyn Stevens

Apologies: Geraldine Comery, Hilda Steele, Peter Steele, Brenda Armitage, Barrie Armitage

Val Haylett agreed to be Minute Secretary for the Group.

1. Presentation by Paul McGinty, Co-ordinator of Livewell

Paul gave a lively presentation commencing with a quiz to see how much the Group knew about services for health in Derby. The winner was Eileen Pettit with a close race to the finish by Irene Sobek.

Livewell is a free service to residents of Derby organised by Derby City Council. They help people to lose weight, stop smoking, get fitter and also support children to be a healthy weight. The team can help for up to 1 year. Activities range from 1 to 1 advisors to help stop smoking or to lose weight. 60% of overweight people in the scheme last year lost at least 5% of their weight. The fitness support is assisted by Derby County Football Community Trust. Anything from gentle walks 15 minutes to 90 minute more challenging group walks. Also badminton or swimming and lots more choices. To apply to join you can contact Livewell via the web site livewellderby.co.uk or phone **Derby 01332 641254**. Leaflets will be available at the practice for patients.

2. Minutes of the last meeting

The minutes were agreed as a correct record

3. Actions from previous meeting

The wiring is now complete for the touchscreens at Park Farm and Vernon Street and it is hoped the get the system up and running in the next 6 weeks.

The chairs in the waiting area have been moved but it was still felt that it was an uncomfortable arrangement. It may be that once the touchscreen system is installed they can perhaps be moved into some form of semi-circle facing the information TV screen which was felt may be more user friendly.

4. Chairman's update

- Lyn Stevens announced that she felt that she should stand down as co-Chairman due to pressure in her work life, but that she would continue to take on organising the information and events notice board. She hoped that in time these details could be incorporated into the practice web site and the free local information leaflets.
- Eddie van den Bron was happy to continue as Chairman
- Eddie van den Bron has the measurement for the notice board and will action this.

5. Practice update by Dr Robbie McDermott

- Geraldine Comery is looking into the possibility of a sliding door at the entrance of Park Farm Surgery.
- Extended lever elbow taps (such as used in hospital) are being fitted into all practice rooms for hygiene purposes, although there have been no hygiene problems within the practice.
- In view of the number of new Doctors at the Park Farm Practice the front of building parking spaces are going to be re-arranged. There will be no disabled parking slots. It is felt there are adequate disabled spaces in the car park and on Park Farm Drive. There is also currently a problem with cars being parked whilst drivers collect fish and chips or use the cash machine at the bank.
- Contrary to rumours there are no plans to extend the Park Farm Practice into the now empty building that was Andrea's Hair Salon.
- The Allestree practice does have extended hours on Tuesday and Thursday until 8pm and Vernon Street on Saturday morning 9am-1pm. The Saturday appointments are pre booked, anyone requiring urgent advice on Saturday morning should ring Derby (01332) 344909 and listen to the recorded message.

6. Any other business

A query was raised about hearing aid batteries and replacing tubing, general information and advice. This is carried out locally by CAMTAD at St John's Church on Birchover Way on the 1st Thursday of every month 9.30am -11.30am. If anyone has a query the contact phone number is Derby (01332) 258143. This service is for hearing aids issued by Derby Hospitals and would require the hospital white card to be shown. NHS hearing aids issued by Specsavers or another provider are serviced and batteries supplied free of charge at their shop.

Additional information from Practice Manager after the meeting: CAMTAD also carry out this service at Park Farm Medical Centre every 3rd Monday of the month 1400 – 1530.

Suggested dates for the 2018 meetings of the PPG are:

Wednesday January 10th 2018

Wednesday April 11th 2018

Wednesday July 11th 2018

Wednesday October 10th 2018

Next meeting Wednesday 11th October 2017 at 7pm