

Dr P A A Wood & Partners, Park Farm Medical Centre &
The Vernon Street Surgery

PRACTICE NEWS

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Did you know - The number of children vaccinated with MMR has fallen!

The only way to prevent measles outbreaks is to make sure there is a good uptake of the MMR vaccine across all ages. Around one in every 10 children who get measles is admitted to hospital. In rare cases, people can die from measles. In pregnant women it can also be very serious and threaten the pregnancy. It is also important for Healthcare worker's to protect themselves against measles by ensuring their MMR status is complete.

Therefore, **irrespective of age**, those with incomplete vaccinations or no known history of having the MMR vaccine should visit their GP Practice to obtain catch up of this vaccination.

Important update—Seasonal Hayfever

NHS England have recently changed their policy on prescribing those medicines for hayfever which are available over-the-counter.

If you suffer from seasonal hayfever and do not have any other respiratory conditions, we would therefore ask you to buy your hayfever medications from a local retailer.

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Farewell to Nurse Joan Dawson

It is with great sadness that we say goodbye to Nurse Joan Dawson who is retiring from the Practice at the end of May. She will be missed by everyone and we wish her all the very best for the future.

Welcome to Nurse Lynsey Blackburn

We are pleased to announce that Nurse Lynsey Blackburn joined the Practice in March 2019.

Park Farm Centre Parking Update

As you may be aware parking at Park Farm Centre has slightly changed. Parking at the car park is free for two hours, as has been the case previously, but now extended parking hours can be purchased.

New charges of 80p and £1.60 have been introduced for anyone wishing to stay for a third and fourth hour respectively. The maximum stay for the car park is four hours with no return after two hours.

Please be aware that the car park now has cameras to monitor the entry and exit times of cars parking there.

Vernon Street Parking Charges

Please be aware that the parking charges at Vernon Street have changed:

1 hour = 60p
Up to 4 hours = £1.40
All day = £2.40

Training Afternoon Closures

The Practice will be closed on the following afternoons for training:

- Wednesday 15th May 2019
- Wednesday 17th July 2019
- Wednesday 18th September 2019

Electronic Prescription Service (EPS)

The Practice offers the Electronic Prescription Service, so if you nominate a pharmacy, your GP will send all future prescriptions electronically straight to your preferred pharmacy.

If you would like to take advantage of this service and haven't yet nominated a Pharmacy, you should contact Reception or ask your preferred pharmacy to set up your nomination.

This will **NOT** affect the way that you order / request prescriptions.

Benefits for you:

- If you get a repeat prescription, you will not have to spend your time going to the Practice each time to pick up your paper prescription. Instead your GP will send it automatically to the place you choose, with less chance of it getting lost.
- Nearly all pharmacies will be connected to the service, so you will be able to get your medicines from any pharmacy you choose – whether it's near home, work or the shops.
- You may not have to wait as long for your prescription items, as often there will be time to get your repeat prescription items ready before you arrive. If any of the medicines on your prescription are out of stock when the pharmacist receives your prescription, they can be ordered in ready for you.

What happens if I do not wish to use the service?

Nothing - You will continue to get paper prescriptions as you do now.

Can I change my nomination?

Yes you can. If you want to change your nominated pharmacy, speak to any pharmacist or dispensing appliance contractor that offers EPS, or to your GP Practice. Tell them before your next prescription is due or your prescription may be sent to the wrong place.

Is EPS reliable, secure and confidential?

Yes. Your electronic prescription will be seen by the same people in GP practices, pharmacies and NHS prescription payment and fraud agencies that see your paper prescription now.

THE PATIENT GROUP
needs you!

- Do you have some spare time?
- Would you like to support the local community?
- Could you take an active part in meetings, organizing charity fund-raising events, co-ordinate public awareness events?

If so, we would love you to join our Patient Group which usually meets each quarter on a Wednesday evening at Park Farm Medical Centre.

Our next meeting dates are:

Wednesday 10th July 2019 at 7pm
Wednesday 9th October 2019 at 7pm

The chairman is Mrs Val Haylett

We look forward to meeting you!

Did you know we have a 'Care Coordinator' Malcolm Gallon on a Tuesday and Friday?

If you are encountering difficulties, or know/care for someone who needs help, Malcolm can help you to find and access the support or information you need. For example you may need:

- Referrals for physiotherapy, podiatry, occupational therapy, community matrons, district nursing, social care assessment and support.
- Help with finding suitable community groups and social activities if you feel isolated and would like to meet people and get involved.
- Bereavement support
- Information to access benefits

In fact, general information on anything!!

If you are over 18 years and would like to know more about how Malcolm can help you, ask your GP or any of our health professionals or simply contact Malcolm for a personal chat on 01332 559402.

We share Malcolm with 2 other Practices.....Malcolm is at Brook Medical Centre on Wednesdays and Park Lane Surgery on Monday and Thursdays.

Prescription Medicines Order Line

Please don't forget that Park Farm Medical Centre and Vernon Street Surgery are both taking part in the NHS Prescription Medicines Order Line service which commenced in March 2018 and is proving to be a major success.

The NHS Prescription Medicines Order Line service is a easy way for you to order your repeat prescription. All it takes is a simple phone call that you can make from the comfort of your own home. Your prescription can then be sent electronically to a nominated pharmacy of your choice or collected from the Practice if preferred.

Why are we offering this new service?

Our aim is to ensure that patients receive the correct quantity of medication needed, in a timely manner, to reduce the amount of medication waste. Unused prescription medicines cost the NHS in Derbyshire over £6 million every year. Only ordering what you need, when you need it, will save the NHS money to spend on other important services.

Who will you be talking to?

The service is provided on behalf of the Practice and Derbyshire Clinical Commissioning Groups. Your call will be answered by a dedicated, experienced and fully trained call handler who will have access to your medical record in order to process your prescription request. The call handler will only access your personal information relevant to your request. Your personal information is secure and confidential in line with the Data Protection Act 1998.

If someone else currently orders your prescription for you, you can give consent for them to call on your behalf.

When will the prescription be ready?

Once you have made the telephone call your prescription will be authorised by your usual GP and will then be sent to the pharmacy of your choice within two working days. Please allow additional time for the pharmacy to get your prescription ready for you. If you have an existing arrangement with your pharmacy to deliver your prescription please speak with them to ensure this will continue.

How can patients help to reduce prescription waste?

- Please check your medication cupboard before ordering.
- We ask patients to order their prescription when they have 5 days of medication left.
- If you have a build-up of any medication please let us know so that we can adjust quantities so everything falls in line.
- Please do not order "just in case". If you need the medication in the future then you

will still be able to request it.

- Let us know if you have stopped taking any of your medicines.

Contact Details

The Medicines Order Line has proved to be a great success which has enabled them to install more phones lines, employ more staff to take your calls and allow longer opening hours.

The Medicines Order Line phone lines are now open Monday to Friday between 9.30am– 4.30pm.

Telephone number: 0115 855 0260

NHS Derby Hospitals Choir

The Derby Hospital Choir performs in two Christmas concerts, one hosted at the Derby Cathedral.

The monies from these two concerts, along with the sale of raffle tickets last year enabled a cheque to be presented to Derby Royal Hospital totalling £10,650.00.

These funds were given to the Trauma Orthopaedic Department to enable 6 much needed hydraulic chairs to be purchased.

Many thanks to the members of the Patient Participation Group who again sold raffle tickets at our flu clinics.

(on behalf of Geraldine Comery, Practice Manager who is also a member of this choir).

If you require this information in an accessible format, such as large print, please ask at Reception.

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